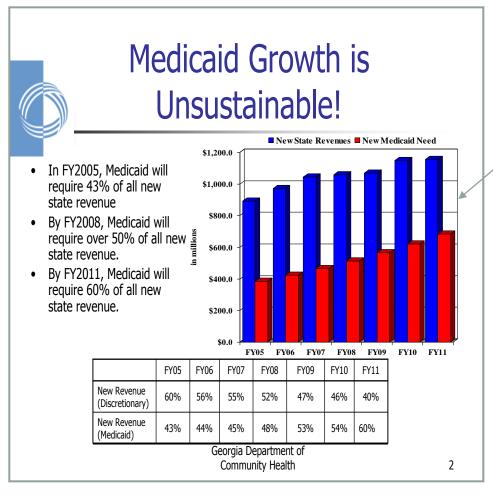
GEORGIA MANAGED CARE EXPERIENCE

NORTH CAROLINA LEGISLATIVE BRIEFING

FEBRUARY 24, 2011

Mark Trail, Healthcare Consultant Former Georgia Medicaid Director

Why Managed Care?



Managing under an PCCM Program

FY 2005 Projections indicated that by FY2011 Medicaid would require 60% of all new state revenue.

Health Care Cost Drivers Addressed by Managed Care:

- Utilization
- Unit Price
- Lack of a medical home
- Limited knowledge on how to access appropriate care

^{*} Source: Department of Community Health FY 2005 Presentation

Typical Cost Saving Strategies

- Member Reduction
 - GA implemented several strategies in 2005 & 2006
 - Citizenship & medical necessity for Emergency Medicaid and TEFRA
 - Now held to levels & regulations in place 2008
- Service Reduction
 - Minimal opportunity in most states
- Price Reduction
 - State still has to maintain access
- Utilization Management
 - Managed care techniques

Georgia Medicaid Benefit Management

- Managed Care Full Risk Mandatory
- Low Income Medicaid
- Breast & Cervical Cancer
- PeachCare for Kids
- Disease State Management (Enhanced PCCM)
- SSI Adults Voluntary opt-out
- SSI Children Voluntary opt-in
- Administrative Services Organization
- All others
 - Dually Eligible, SSI not in DSM, Katie Beckett, Waivers, etc.

Planning and Preparation

- Did not require legislation
 - Savings recognized in the appropriation process
- Claims Run-Out
 - GA had been operating Medicaid on a cash basis
 - Recognized that any prospective change require runout due to claims filing lag
- GA had the plans bid both design & rates
 - Savings were realized in the first year

Georgia Families

- State 6 Regions
- State served by 3 plans
 - Competitively selected Quality & Price
- Metro served by all 3 plans
- Each of the 5 Rural Regions served by only 2 plans
 - Plans have to serve entire Region
- Contracting Model
- State Plan Benefit
- Full Risk Carve–In
 - Behavioral Health, Pharmacy and Dental Carved-In
 - Improved Coordination and Outcomes of Care

Georgia Families: Care Management Organizations

3 CMOs: Amerigroup, Peach State Health Plan (Centene), and WellCare

Competition in 6 Regions:

- All 3 in Atlanta
- 2 in each of the other 5

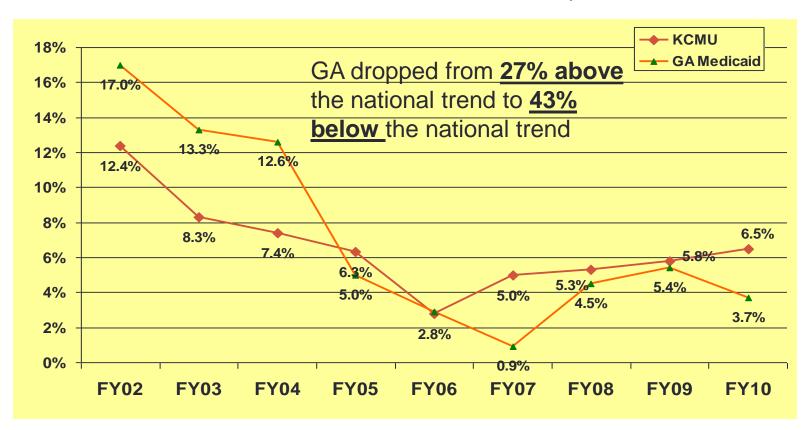
Manage over 1.1 million members in Medicaid and PeachCare:

- 85% are children
- 15% are pregnant women and low income parents
- Aged, blind and disabled are covered in fee for service



GA vs. National Medicaid Trends

Annual Increases in Medicaid Benefit Expenditures



Cost Savings

"When I came into office, Medicaid was growing annually at rates as high as 17 percent. Over the last four years, growth averaged just 3.4 percent, saving the state a staggering \$4.7 billion. Those are numbers that any business would envy."

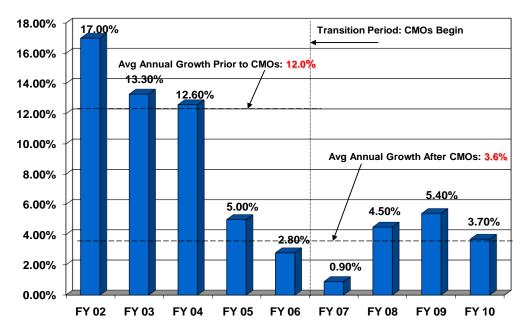
Governor Sonny Perdue "State of the State" January 14th, 2009

Cost Savings

Managed Care is Saving Money

Annual Growth Rate in Medicaid has declined

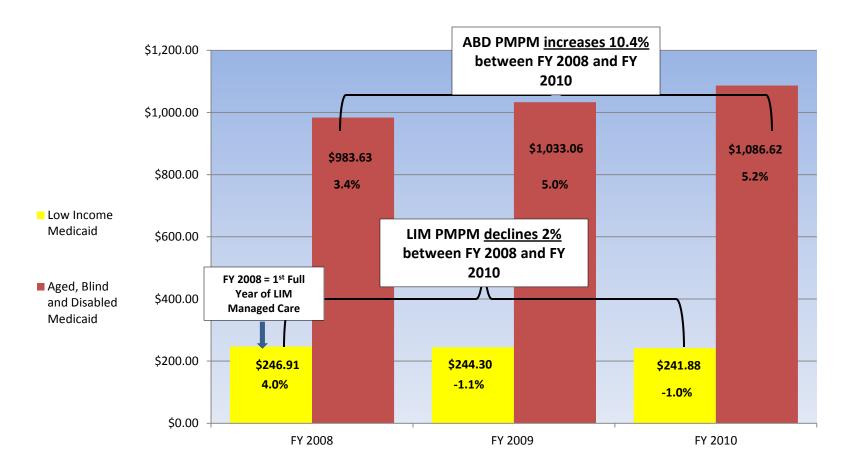
70% since the implementation of Managed Care



Avg Annual Growth Rate, 2001-2005: 11.96% Avg Annual Growth Rate, 2007-2009: 3.6%

Source: DCH AFY 2011 and FY 2012 Budget Presentation to the Joint Appropriations Committee, January 20, 2011

ABD and LIM PMPM Trend: FY '08 - FY '10



LIM Trend:

1. LIM includes CMO members and LIM FFS members (foster children and CMO eligible in their plan choice period).

ABD Trend:

1. ABD is covered under FFS. 2. The ABD members in this analysis exclude dual eligible that are covered in Medicare or as a Qualified Medicare Beneficiary. Some SSI members included in this estimate may be dually eligible (also covered under Medicare).

Increased Access and Quality

Measure	GA Families	Medicaid FFS
Adult Access - Preventive Care	85.2%	75.1%
Annual Dental Visits	55.9%	49.5%
Cervical Cancer Screening	66.7%	30.0%
Diabetes Care – HbA1c	70.5%	43.0%
Diabetes Care – LDL-C	61.0%	36.5%
Prenatal Care Timeliness	53.5%	44.2%
Cesarean Delivery Rate	30.1%	35.1%
Rate of Low Birth Weight Babies	6.5	14.1
Asthma Admit Rate per 100K	151.5	385.3
Diabetes Admits – short term complication rate per 100K	32	90.4

Source: DCH 2009 and 2010 Performance Measure Report